Addressing Social Determinants of Health



September 2021





Advocate Aurora Health Slides





- Advocate Aurora Health is one of the top 12 not-for-profit health systems in the country with 26 hospitals, 500+ sites of care, 75,000 team members serving over 3M unique patients in IL and WI
- Significant Board level commitment to Diversity, Equity, and Inclusion; health equity is a strategic priority guided by our executive level Health Equity Council (HEC) which commissions our SDoH Work team
- Our SDoH work team is focused on 1) full scope EHR integration of our NowPow/UniteUs CBO referral network, 2) scaling SDoH screening and referral, 3) growing "social care" capabilities, and 4) enabling priority population strategies
- Our collaborative goal is to reduce healthcare disparities by advancing industry-wide incorporation of social factors. By shared learning we hope to inform our internal strategies, gain analytics and operations insights, and learn about funding opportunities



Our Organization

- Advocate Aurora Health is one of the top 12 not-for-profit health systems in the country with 26 hospitals, 500+ sites of care, 75,000 team members and serves over 3M unique patients in Illinois and Wisconsin
- AAH has significant Board level commitment to Diversity, Equity, and Inclusion; health equity is a strategic priority commissioned and guided by our executive level Health Equity Council (HEC)
- Our three affiliated MSSP ACOs combined generated the highest savings of any integrated health system in the nation
- Our diversity, equity and inclusion strategy is anchored by our purpose to help people live well and is fueled by a commitment to transform our workplace and our communities



Our Team

AdvocateAuroraHealth[•]



Capabilities

- Partnership with NowPow (now UniteUs) with universal clinician access to system-wide network of ~11,000 CBOs
- Early-stage population analytics







SDOH Leadership: SDOH Work Team



Sharon Quinlan Sys VP, Nurse Quality & Practice

Jackie Rouse, DrPH VP, Community Health - IL

Megan Reyna Sys VP, PHO

SDOH Initiative - Commissioned by **Health Equity Council** (HEC) and driven by Clinical, Operational, and Community contributors

SDOH Work Team

- **SDOH Operations** Oversees SDOH testing and HIT capacity to develop optimal workflow and screening
- Community Engagement Works with community-based organizations to provide support and address health disparities
- Learning Collaborative Shares experiences and lessons learned in addressing SDOH across our system with a focus on health equity, diversity, and inclusion

Our ACOs Current Efforts to Address SDOH

In addition to building foundational operational workflows and HIT capability the Health Equity Council has defined priorities:

- Reduce hypertension in black and Latinx communities in defined zip codes and
- Measure and implement women's health safety standards to reduce maternal health outcome disparities
- Full EPIC integration of NowPow's CBO network to enable "mass personalization" of referrals and closed loop feedback



Reduce healthcare disparities by advancing industry-wide incorporation of social factors in care

Share learnings to:

- Inform future initiative structure and resource requirements
- Gain insights re data analytics strategy
- Learn how others are incorporating social factors into clinical plans of care
- Identify funding opportunities

