

A photograph of a man and a young child inside a tent at night. The man is holding a glowing lantern, and the child is holding a flashlight. The scene is dimly lit, with the primary light sources being the lantern and the flashlight. The tent's interior is visible, and the background shows trees outside.

# Addressing Social Determinants of Health Story Board

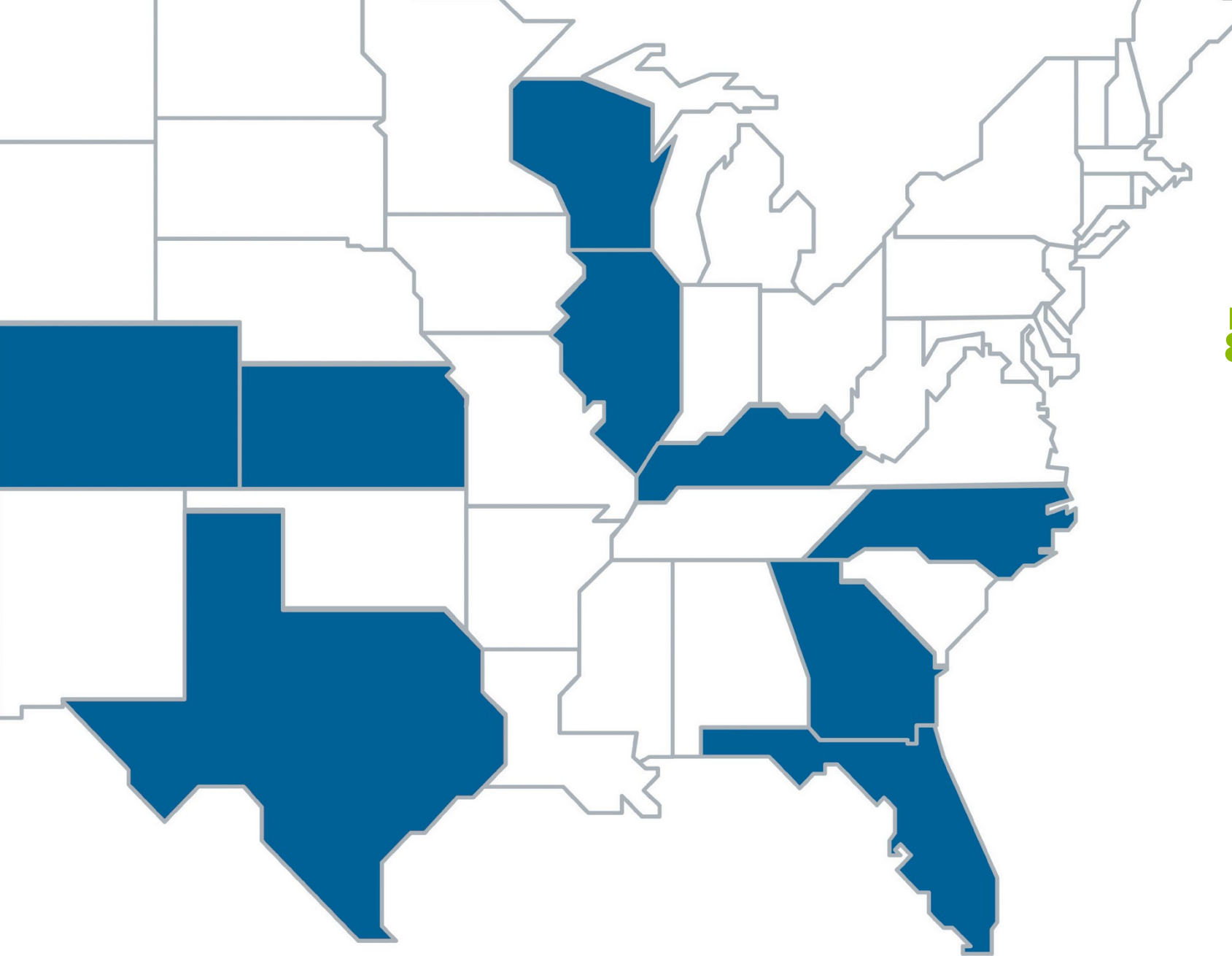
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VP, Operations AdventHealth PHSO

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# Storyboard

## Summary

- Large, nonprofit health system
  - Primarily FFS, but rapid growth in managing risk with nearly 500k lives under risk
- Mission driven
- Somewhat early in the SDoH strategic journey
- Establishing connected approach to strategy



- 197** AdventHealth established
- 3** million+ Patients served annually
- 5.4** million+ Team members
- 80,000+** Employed physicians
- 2,361** Hospital campuses operated in nine states
- 501** Skilled nursing facilities
- 170** Home health and hospice agencies
- 6** Urgent care facilities
- 119** Offsite EDs



# Our Team

## Core team:

- Jill Piazza, PT, DPT Vice President, Operations PHSO
- Karen McKenzie, Care Integration Strategist, PHSO
- Margaret Verity, Exec Director Health & Medical Mngmt Ops
- Stacy Calhoun, Director, Member Engagement

## Extended team:

- Care Management leaders
- Community Benefit and Health Equity teams

# Areas of Focus

## Community Needs

Chronic disease incidence

Health disparities

Financial insecurity

Food insecurity

Transportation insecurity

Social isolation

## Populations

Commercial Risk Contracts

Medicare Risk Contracts

Uninsured

Underinsured

# Data collection

Claims data

E.H.R./ clinical  
data

3<sup>rd</sup> party data  
(SDoH)

Survey data from  
payers/providers

CHNA

Health Equity  
data

Patient  
assessment

How do we  
understand the  
needs of our  
population?

# Community Partners

Who do we work with?



CBO's (varies by market)



Data partners



Technology partners: E.H.R. vendor, population health platform, closed-loop referral vendors



Payer partners



Employer partners



CHNA committees

# Financing models



Value based care: Contract metrics/targets incentivize this work



Mission critical



CHP areas of focus



Health Equity Grant



Many gaps still exist, especially in our fee-for-service business

How is this work funded?



# Objectives for Collaborative Participation



Understand the landscape



Learn from others to inform our strategic areas of focus



Best practice sharing



Pitfalls to avoid



Funding strategies