
- Addressing Social Determinants of Health

Participant Storyboard Template

September 2021



Storyboard Summary



- CAMC Health Network is a ACO/CIN with state-wide membership with just under 100,000 covered lives
- Value-based contracts across multiple types of health plans
- Hybrid care management model
- Early stages of SDOH screening and referral process
- Main disparity for healthcare in WV is our rural population
- Goal is the standardize processes across the network for SDOH screening, referral, and follow up

Your Organization



- The CAMC Health Network is an ACO/CIN in West Virginia
- Total covered lives=97,482 including MA, Medicaid MCOs, commercial government, and employee group contracts.
- Total MSSP covered lives =12,912
- One-sided risk model
- First full year as an ACO for 2020, achieved shared savings
- Over 1400 Primary Care & Specialty Providers
- 18 Hospital locations & 26 Urgent Care Organizations
- State-wide Post-Acute Care Collaborative

Team Slide

- Carla VanWyck, RN, MSN, Manager of Care Management & Population Health



- Sherry Scott, LPN, Care Coordinator, Transitions of Care
- Amy Kidd, LPN, Care Coordinator, Chronic Care
- Dr. Sherri Young, Chief Medical Officer

Your ACOs Current Efforts to Address SDOH

Briefly address the following issues:

- Needs in your community that your team would like to address: Food insecurity, Lack of access to utilities & housing
- What populations will you will prioritize serving: rural populations with limited to access to resources
- How do you collect information about the needs of your population: Social Determinants Screening (by ACO team or payers)
- (continued next page)

Your ACOs Current Efforts to Address SDOH



- Who are important partners in your community
 - Community-based organizations you are working with (or plan to work with) and resource gaps in your community: Faith-based organizations, Farm collectives, United Way, and University Extension Centers, Mountaineer Food Bank
 - Technology or data partners: Cerner HeCare SDOH Screens (PRAPARE tool), home-grown system for CMMI initiative (HRSN tool), Aunt Bertha (closed loop referral process with payor)
 - Key stakeholders or partners in your community that will influence the success of your SDOH initiatives (e.g., hospitals, health plans etc.): WV Department of Health and Human Resources, Health Plans, Acute Care Hospitals/CAHs, Community Health Centers, Free Charitable Clinics
- How will your SDOH initiatives be financed? Payer partnerships, legislative policy to drive reimbursement, shared savings/incentive payments

Your Objectives for the Collaborative



- Please describe your primary objectives for the collaborative
- Curate best practices to improve screening for SDOH across the ACO network
- Obtain shared knowledge to establish consistent approach for closed loop referrals for community organizations and resources
- Learn innovative approaches to reduce healthcare disparities due to SDOH, in particular those in rural areas